The past 18 months were very active and exciting as we consolidated two organizations under the Intermountain umbrella, expanded Intermountain Academy and moved to a new integrated healthcare delivery system in Arizona. These developments have helped to create a stronger foundation and have positioned Intermountain Centers for future success.

The recent consolidation with Pinal Hispanic Council and Community Partners, Inc. expanded our continuum of services and strategically positioned Intermountain Centers as a health and human services leader with the ability to better absorb and manage risk in the changing healthcare environment. Today Intermountain Centers offers a robust continuum of care to nearly 20,000 members throughout Arizona.

Students at Intermountain Academy prove that given the right environment, kids on the autism spectrum can excel and have the same opportunities as others. Intermountain Academy is helping the Tucson community fill a large need by providing educational and clinical programming in one setting. Enrollment at the Academy grew from 65 to 91 over the past 18 months and there are more than 90 on the waiting list to attend. Moving forward, we will continue to assess the community’s need for this type of integrated programming and our ability for growth to meet those needs.

The Arizona behavioral healthcare system experienced massive changes on October 1, 2018; those included shifts in our payment models, rate cuts and the introduction of large, for profit, insurance companies who now manage the Arizona Medicaid funds. As a result, we had to adapt and rethink the way we deliver services to members without reducing the quality of those services. This required reorganization at many levels, in both our clinical and administrative areas. The transition to this new system continues today and we continue to work through some significant challenges.

Looking to the future, we continue to be member focused while working toward viability and sustainability. One of our main focal points will be on the diversification of revenue streams for business opportunities that may arise. In addition, we will continue to work on fully consolidating Pinal Hispanic Council and Community Partners, Inc. into Intermountain Centers. Given the changing environment, it is likely that we will see more mergers over the next two years.

I am particularly proud of our staff due to their outstanding dedication and response to all of the recent changes. They have been champions of change and, more importantly, they continue to keep the members we serve as their number one priority. It is their dedication that makes me very optimistic for the future!
Dear Mrs. Winston,

I am writing on behalf of myself, my son’s father, and our son (Greyson), to express our gratitude for the scholarship that was granted to him this year to attend Intermountain Academy.

This is Greyson’s second year with Intermountain. He is an adorable, comical, and fascinating 8-year-old who attends Ms. Maria’s 2nd-3rd grade class. Greyson also has ASD, SPD, Hypotonia, Chromosomal Deletion Syndrome, and other numerous delays. Greyson attended TUSD for four years before we were introduced to Intermountain. We had often watched him struggle daily while attending public school with little hope for success. For some on the spectrum, inclusion with typical developing children, is welcomed. For Greyson, this was a hindrance. He often felt too overwhelmed and negative behaviors increased. His anxiety levels were painful to watch. Since attending Intermountain, we have seen such a beautiful transformation in our son. He loves going to school and being with his peers, teachers, and therapists. He is challenged as well as comforted. He is surrounded by individuals that have his best interest at heart which has helped him build his confidence. He has also developed his very first authentic friendship, which has been amazing to watch. We could not have asked for a better program to assist him in becoming a contributing member to society. We never feel alone, we know that no matter what issue we may come across we will have help.

None of this would have been possible without your financial assistance. As a single mom, it is often difficult to keep up with therapies, much less a hefty tuition for schooling. Now that we have found a place where Greyson can be successful, we hope for it to continue. Without your help, Greyson would not have had this opportunity. We are so incredibly thankful for your contribution to Greyson’s education as well as his personal growth. Please know, because of you, Greyson has an opportunity for a much brighter future.

Warmest Regards,
Amanda Hinton

“Without your help, Greyson would not have had this opportunity. We are so incredibly thankful for your contribution to Greyson’s education as well as his personal growth.

Please know, because of you, Greyson has an opportunity for a much brighter future.”

- Amanda Hinton
“I've known people at Intermountain for many years, and with all the charities I've been involved with, I've never met a nicer and more dedicated group of people; including a charity that I’ve started myself.

If Intermountain was a publicly traded business, it would be highly regarded for its wise use of assets and funds that have yielded incredible results for children at risk.

It’s truly the treasure of Tucson.”

- Ron Peterson, Donor
# Financial Report

## Revenues

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Grants and Contracts</td>
<td>$24,876,044</td>
<td>96.3%</td>
</tr>
<tr>
<td>In-Kind Contributions</td>
<td>$520</td>
<td>0.0%</td>
</tr>
<tr>
<td>Contributions</td>
<td>$590,159</td>
<td>2.3%</td>
</tr>
<tr>
<td>Investment income</td>
<td>$141,841</td>
<td>0.5%</td>
</tr>
<tr>
<td>Rental Revenue</td>
<td>$56,433</td>
<td>0.2%</td>
</tr>
<tr>
<td>Gain/Loss on Disposal of Property</td>
<td>$33,802</td>
<td>0.1%</td>
</tr>
<tr>
<td>Other Revenue and Support</td>
<td>$134,715</td>
<td>0.5%</td>
</tr>
<tr>
<td><strong>Total Revenue</strong></td>
<td>$25,833,513</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

## Expenses

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Program Services</td>
<td>$24,104,297</td>
<td>91.2%</td>
</tr>
<tr>
<td>General and Administrative</td>
<td>$2,141,885</td>
<td>8.1%</td>
</tr>
<tr>
<td>Fundraising</td>
<td>$175,770</td>
<td>0.7%</td>
</tr>
<tr>
<td><strong>Total Expenses</strong></td>
<td>$26,421,952</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

## Earnings Before Depreciation and Amortization

- $55,135

## Net Change in Assets

- $588,439

*Financial Report does not include assets of Pinal Hispanic Council or those of Community Partners, Inc. Budget revenue after consolidation for FY2019 is $60,000,000.
BACKGROUND:

Due to his substance use disorder and his detention in the juvenile court system, Johnny was court ordered to attend Intermountain Centers’ Outpatient Summit Program.

Intermountain Centers’ Summit Outpatient Program for youth ages 12 to 17 struggling with substance use disorder provides treatment at differing levels of service, need, and motivation by helping to initiate changes in lifestyle and the social environment that will support each adolescent’s long-term sobriety. Unique in its breadth of support services, the Summit Outpatient Program provides in-home and community reinforcement opportunities, as well as conventional treatment components, to aid families in the recovery process. The strengths, needs and culture of the youth and their family determine the sequence and intensity of the treatment components.

Johnny has been a ward of the state for most of his life.

FACT: There are 19,000 Arizona children who are under the State’s supervision.

FACT: Nearly half of all foster care youth end up in jail within two years of aging out of the system

TWO STEPS TO SUCCESS:

1. Johnny spent 60 days in the Summit outpatient program where he received wraparound services and learned the skills to move forward with his life.

FACT: 70% of those in Intermountain Centers’ Outpatient Summit Program have successful outcomes: That is double the rate of those who check into a rehab program and receive no follow-up care.

2. Johnny was referred to Intermountain Centers’ Zia Transitional Apartments where he would get the follow-up care he needed and he could focus on his sobriety, his education and on gaining employment.

OUTCOME: Johnny has worked for Eegee’s for nearly two years.

OUTCOME: He will be attending his second semester at Pima Community College in the Fall studying to be a medical technician.

“Johnny, now a father, says he’s thankful and feels the Intermountain Rehab program has given him the strength he needs to conquer life.”

OUR PROGRAMS

COMMUNITY SERVICES
- Outpatient Counseling & Psychiatric Services
- Behavior Intervention
- Substance Use Disorder Services
- Integrated Health Services
- Autism Center of Excellence
- Behavioral Consultation Services

FOSTER CARE SERVICES
- Foster Care Provider Training
- Children’s Foster Care Services
- Specialty Foster Care Services
- Adult Behavioral Health Therapeutic Homes

RESIDENTIAL SERVICES
- Assessment & Intervention Center
- Substance Use Residential Program
- Residential Treatment Center Alternative for Children
- Adult Residential Services
- Affordable Housing Program
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